



*Making Aylesbury Vale the best possible place to live and work*

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5 February 2009

For immediate release

## **Bad weather affects services**

Due to the bad weather today and the severe weather warning for overnight and tomorrow, a decision has been taken to cancel the refuse and recycling collections scheduled for Friday 6 February.

The missed refuse rounds will be collected on the usual day next week and the council sincerely apologises for any inconvenience. Recycling will be collected on the next due date.

In the meantime, residents can dispose of their waste and recycling at their nearest household waste and recycling centre in Aylesbury or Buckingham if they would like to dispose of it sooner.

The needs of service users are paramount during the current bad weather and AVDC is working hard to ensure any disruption to key frontline services is kept to a minimum.

The customer services centre at the 66 High Street offices, Aylesbury, is expected to operate normally on Friday but other areas of the council will have reduced staffing levels.

The Shopmobility service and the after school club at the Jonathan Page Playcentre in Aylesbury will not be in open tomorrow and the Reflex Gym in Winslow will be closed this evening and tomorrow morning. The Buckingham Customer Service Centre will close at 3pm on Friday.

AVDC will continue to monitor the situation as the day progresses and will advise if anything changes.

Andrew Grant, Chief Executive, said: "We would ask customers to be patient if they contact the council on Friday as it may take us a little longer to deal with their enquiries. We would also remind people that many of our services they request over the phone or in person can be accessed



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The Council would like to thank all its residents for their continued patience during this difficult period and it is hoped that all services will be back to normal next week, weather permitting.

**- Ends -**

**For interviews, please contact:**

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